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Magazine for JFC HQ Brunssum - 2011

NEWCOMERS GUIDE



- **Your car in the Netherlands**
- **Domestic Accommodation**
- **The laws of the Netherlands**
- **Life in the Headquarters**
- **JFC HQ Brunssum Amenities**
- **Medical Services in the Netherlands**
- **International Schools**
- **Using the Telephone**

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Colophon

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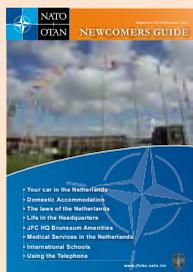
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About the Cover



*Photo by
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Welcome

Welcome to Allied Joint Force Command Headquarters Brunssum. You have just arrived and have hopefully already settled in the beautiful region of South Limburg. We have always enjoyed good relations with the regional community, and I am sure you will find it a pleasure to live here for the next couple of years.

South Limburg is a region that features many interesting historic places and an abundant cultural life. Maastricht, the capital of the Province of Limburg, is particularly attractive, with a history that goes back to the time of the Romans. But there are many other places nearby in Germany, Belgium, and France that you should try to visit and enjoy including Aachen, Cologne, Düsseldorf, Liege, Gent, Hasselt and Paris. Don't hesitate to ask your colleagues for their personal experiences. Take advantage of the very interesting international environment in this NATO headquarters.

With a team of specialists we organize crisis management. Our work includes everything from humanitarian relief to security assistance and military cooperation. We do this as part of the NATO family. You have come to this headquarters at a particularly challenging time. Our foremost priority operation is the International Security Assistance Force (ISAF) to assist the Government of the Islamic Republic of Afghanistan in stabilising the country. NATO has committed itself to make this operation a success. Other responsibilities are Military Cooperation with partner countries and the NATO Response Force. I expect everybody to know my initial intent. It is a must for you, to learn how to achieve my objectives.

You have been selected by your nation to support this headquarters to achieve this. For all this, we rely on your expertise and knowledge, and I look forward to your contribution to this operation. The NATO Command Structure review is in full swing. It's the intent of our political leadership to make the NATO Command Structure leaner, as efficient and cost effective as possible. As off July 2011 we will see the implementation of this review.



*General Wolf Langheld, German Army
Commander Allied Joint Force Command
HQ Brunssum*

I wish you and your family an enjoyable and rewarding time in Limburg, and hope that you will also take the opportunity to establish many new friendships during your time here.

General Wolf Langheld

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On Arrival

Registration of JFC HQ Brunssum Personnel and Family Members

As soon as possible after arrival, service personnel, civilian personnel and family members are required to report to the Passes and Permits Office in Building 102 to register themselves. For more information, call them at JFC HQ Brunssum Ext. 2319. Service personnel must produce a valid national military identity card. Civilian personnel must produce a valid passport. After obtaining identification cards at the Pass Office, registration of non-military JFC HQ Brunssum personnel and family members is required at Building 100 at the Office of the Royal Marechaussee. Customers will need a passport size photograph that is taken at the Pass Office for a small charge.

Registration of Aliens

Military members of NATO Forces in the Netherlands are not required to register as aliens. However family members of non-Dutch personnel must register, even when both parents are military. Non-Dutch civilian personnel must also register.

Registration must be done at the Office of the Royal Marechaussee within eight days of arrival in the Netherlands.

On completion of registration, a Permit of Residence (also known as a "Green Card") will be issued. This is the legal authority for non-Dutch nationals to reside in the Netherlands. The holder must carry this permit at all times. Only in the Netherlands this may be used as an identity document in place of a passport.

Loss of a Permit of Residence must be reported in person to the Royal Marechaussee Office for re-registration.

The Royal Marechaussee Office must be notified on the following events:

- Arrival
- Marriage
- Birth
- Death
- Divorce
- Change of address
- Final departure

- All other circumstances affecting alien registration

It is also advisable that notification is given to the Royal Marechaussee Office in the event that JFC HQ Brunssum members receive visits of non-Dutch nationals, if their visit to the Netherlands is in excess of eight days. They can be advised on registration of the visitors.

Personnel

All HQ JFC Brunssum military personnel should report to the Manning Section (MMS), Human Resources Branch (HRB), Building H106H, room 2.39 for in- and out-processing. For inquiries call MMS at Ext. 4005 or 3714. All civilian personnel should be processed through the Civilian Human Resources Section (CHRS), Human Resources Branch (HRB), building 106, room H 2.02 for in- and out-processing. For inquiries call CHRS at ext. 2918 or ext. 2285. For all categories of personnel JFC HQ B Form 403A should be used. See also the Chapter Life in the Headquarters page

Newcomers Briefings

Two newcomers briefings will be given upon arrival to all military and civilian newcomers: the Newcomers Induction Training, which is to ensure a newcomer has or obtains the basic skills and knowledge necessary to produce work within this headquarters and become assimilated in the 'team'. In addition a Functional Area Training should further improve an individual's proficiency level in the performance of his job.

The aim of the Newcomers and Family Orientation Briefing is to welcome newly arrived families to the HQ, to give them an understanding of the work their partner will be doing, an understanding of the Netherlands Limburg society, Health Services in the Netherlands, Host Nation Law as well as an awareness of amenities and services offered by the Facility Management Branch, Community Activity Section.

Your Car in the Netherlands



Importation of Private Vehicles

All personnel assigned to JFC HQ Brunssum (except Dutch Nationals) holding a full JFC ID card are authorised to import their privately owned motor vehicles, caravans and/or trailers, free of duties import tax and Value Added Tax (BTW). However, be aware that when you sell an imported motor vehicle that was imported from outside the European Union to a non-entitled person you are obliged to pay the Import Tax as well as the Value Added Tax on the current market value. Owners of privately owned

motor vehicles coming from within the European Union will only have to pay the VAT (BTW). Please contact the Vehicle Registration for more info

on how to act when selling a tax free or imported motor vehicle. It will prevent you from unexpected costs. Entry to the Netherlands when being on assignment to JFC HQ Brunssum, you bring a motor vehicle, caravan, camping trailer, a motorcycle of 50 cc or a moped, you will be granted initial entry to the Netherlands under the regulation pertinent to other visitors, but you must be in possession of:

- An international motor insurance (Green Card with Dutch address);
- A national vehicle registration document;
- A valid driving license;

Do not forget these documents, because it will

be extremely difficult to import your car without them. Upon taking up your appointment at JFC HQ Brunssum, you will become a temporary resident of the Netherlands and as such your visitor's privileges cease in respect to your vehicle. You must therefore register it at the JFC HQ Brunssum Vehicle Registration Section as soon as possible but maximum 30 days of its arrival. Registration Requirements The Provost Marshal's Branch, Vehicle Registration Section (Building 102, Hendrik Camp) affects the registration of private vehicles belonging to JFC HQ Brunssum personnel.

In order to register your vehicle and to obtain a JFC HQ Brunssum Motor Vehicle Operator's License, the following requirements must be met:

- Proof of vehicle motor ownership, in the sponsor's name
- International motor insurance (Green Card), bearing either Your JFC HQ Brunssum unit address or your residence address. The Green Card must identify the vehicle by chassis number;
- National driving license;
- Valid JFC HQ Brunssum Identification Card;
- Where applicable, undertake a written driving test, which is conducted by your National Support Unit;
- A Dutch bank account (for fuel allowance);
- A registration fee (for licence plates, etc.)

The following points may be relevant to your particular circumstances:

- In line with Netherlands law, your vehicle, if it is three years and older, must be inspected prior to registration by an official APK testing station (Technical Inspection);
- The identification number of your vehicle must be physically stamped onto the chassis of the vehicle. European and Japanese-made vehicles normally have the identification number stamped on the chassis by the manufacturer. North American-produced vehicles do not. If you own a caravan or trailer (Weight below 750 kg) you must also display the same license plate as the towing vehicle (Tax free purchased trailers or caravans must be registered prior with Vehicle Registration

Office);

- Caravans/trailers above 750 kg. (Including load capacity) are registered like motor vehicles and receive their own registration;
- The loaning or borrowing of JFC HQ Brunssum registered caravans is also not permitted.
- Vehicles can only be registered in the name of a JFC HQ Brunssum member (The sponsor), not a family member. If relatives visit a JFC HQ Brunssum member, it is possible to drive their JFC HQ registered vehicle. They need a written and stamped statement of the JFC HQ Provost Marshal. Relatives must be 18 years and must be in possession of a national driving license for the category needed.

Road Taxes

Families of JFC HQ Brunssum, except Netherlands personnel, are exempt from Netherlands Motor Vehicle Road Tax. You are entitled to register as many (tax-free) vehicles as there are driving licenses in your family. Dependants have to reside with their sponsor. Changes have to be immediately reported to the Vehicle Registration Office.

Mopeds

Mopeds are divided into two categories: bromfiets, 40 km., min. 16 years, helmet obligatory and snorfiets, 25 km., min. 16 years, no helmet. Both categories need a moped certificate or a national driving license. They receive a registration and license plate. Insurance is mandatory. Be aware that in the Netherlands mopeds use the same roads as cars in built-up areas. The specially designed cycle paths are not to be used by mopeds unless indicated otherwise. New Moped Drivers License As of 1 October 2006 the moped certificate, which is issued by the Central Bureau for Driverslicenses (in Dutch CBR) will not be issued by this organisation anymore. Those who passed the moped drivers test can pick up their category AM- moped drivers license at the municipality. This drivers license can also be used as an identification. The present drivers licenses will be valid until 1 October 2009. Do not forget to switch this old drivers license at the municipality for the new one. If you have any doubts or questions regarding proper vehicle registration procedures, call the registrar's office at JFC HQ Brunssum Ext. 2114.

Driving in the Netherlands

As anywhere else in the world, driving in the Netherlands requires care. Some "Rules of the Road" are unique to this country, particularly those relating to bicycles, mopeds and pedestrians. Automobile drivers must be extremely cautious and be aware that in the Netherlands, cyclists, moped drivers and pedestrians enjoy special protection. When involved in a car accident, the owner of the car will always be liable for the costs incurred. Driving in the Netherlands can therefore be extremely hazardous to the unwary.

Car Theft Insurance If your car is stolen, the Netherlands Tax Authorities will decide how the import tax will be handled. Ask your insurance agency if you are covered under your present policy for this liability.

Traffic

It is essential that the most important regulations concerning road traffic in the Netherlands be studied before driving on roads in Netherlands (like the tic test in the UK and the US).



Current Speed Limits:

The Netherlands:

National Motorways (Autosnelweg): 120 km/h (75 mph);

National roads (Autoweg): 100 km/h (60 mph);

Inside built-up areas: 50 km/h (30 mph), or 70 km/h (40 mph) and even 30 km/h as posted;

All other roads: 80 km/h (50 mph).

Belgium:

Motorways: 120 km/h (75 mph);

Inside built-up areas: 50 km/h (30 mph);

All other roads: 90 km/h (50 mph).

Germany:

Motorways: no general speed limit, but a recommendation not to exceed 130 km/h (80 mph)*;

Inside built-up areas: 50 km/h (30 mph);

All other roads: 100 km/h (60 mph).

Motor Fuel

Motor fuel in the Netherlands is sold in three grades: Super-Unleaded (98 octane), Euro Unleaded (95 octane) and Super Lead Replacement (98 octane). In addition Diesel and LPG are available at most Netherlands petrol stations. Military personnel and non-Netherlands NATO Civilians receive a tax-free fuel allowance from the Netherlands government for travel between their residence and JFC HQ Brunssum installations. The amount of the tax relief depends on the type of fuel used. US and Canadian personnel receive a fuel ration card and can buy fuel coupons at a discounted price.

Domestic Accommodation

General

JFC HQ Brunssum members will live on the local economy and use private housing arrangements. The JFC HQ Brunssum International Housing Office (IHO) provides assistance in obtaining suitable housing in the local area. The IHO has a large variety of houses for rent, presented electronically, shown the in- and outside of the houses. Professional contacts with real estate agents and private landlords are kept, negotiating rental and living conditions for the benefit of the tenants. IHO provides a wide range of housing related assistance and is therefore a good starting point in your search for housing accommodation in the local area.

Single (unaccompanied) Accommodation

Those single and unaccompanied personnel normally live in leased private housing. Depending on the policy of the National Support Unit, the lease for this housing will either be between the landlord and the National Support Unit or between the landlord and the individual, with help from IHO.

Married (accompanied) Accommodation

All accompanied personnel assigned to JFC HQ Brunssum will reside in leased private accommodations and are entitled to use the service of the JFC HQ Brunssum International Housing Office. Personnel renting privately are advised to use JFC HQ Brunssum's official rental agreement, which is available from the International Housing Office in Dutch and English. The JFC HQ Brunssum lease contract contains a military/diplomatic clause.

Types of Accommodation

Housing for JFC HQ Brunssum members is categorized into:

- Private houses or apartments (both furnished and unfurnished);
 - Rooms in private houses (furnished).
- (*) "Social Apartment" is built with financial aid

from the Netherlands Government. The general rule is that only personnel with an annual salary (income) below a certain level can obtain a social apartment registration.

Registration

Accommodation in the Netherlands is controlled by local authorities requiring, by law, that each individual be formally registered in the area concerned. Therefore, personnel are to inform the JFC HQ Brunssum International Housing Office immediately after finding accommodation. This office will prepare the necessary registration certificates and present them to the local authorities and utility companies. Change of accommodation (other than that arranged by a National Support Unit) must also immediately be reported to the International Housing Office.

Rental Rules in the Netherlands

- Accommodation may only be used in accordance with its designed purpose;
- It must be left in the same condition as when it was taken over;
- At the start of the rental period a deposit of one month's rent is usually required. At the termination of the rental period the money is refunded, after subtraction of the cost of any necessary repairs;
- Unless the contract states differently, the normal term of notice in the Netherlands is one rental month. Before ending the rental contract, contact IHO for assistance.

Pertinent Facts about Utilities

- Electricity supply in the Netherlands is 50-cycle, single phase, 220 Volt A.C. as opposed to the 60-cycle, 110 Volt used in the United States. Fittings are of the European type and differ from US standards.
- The gas used in the Netherlands is natural gas. Most of the cities and villages in South Limburg

obtain natural gas from the regional gas company Essent with its main office in Roermond. For main connections, a gas service company such as Essent should be contacted. In most places it is possible to hire gas appliances for heating, kitchen and bathroom water at low rates. This will also include maintenance.

- Waterleiding Maatschappij Limburg does water supply. The water in Limburg is, in most locations, categorized as “hard” water. For connections, the International Housing Office will assist you.
- Private telephone and internet connection can only be installed into a private residence after an agreement has been made between an individual and the provider. The International Housing Office will provide you with all necessary information. For information please call 0031 45 526 2135 / or 2017

Billing

The utility company will charge you every month for the use of gas and electricity. Waterleiding Maatschappij Limburg (WML) will charge you for the use of water.

NOTE: Contact International Housing Office for connections or reconnections of utilities to assure that the right Value Added Tax exemption is included in your contract. US personnel should contact the US Housing Office of USAG in Schinnen. Supplies are normally cut off on change of occupancy until the new occupant asks for reconnections.

Radio and Television

In addition to local radio programmes, American Forces Network (AFN) on FM 89.2 MHz and British Forces Broadcasting Services (BFBS) on FM 90.2 MHz can be received locally. Canadian Forces Network Brunssum (CFNB) also broadcasts from its own studios within the Headquarters and can be received on FM 96.9 MHz. Dutch television transmits many English and other foreign language programmes.

Dutch TV Channels retain the original soundtrack and use Dutch subtitles. Most local communities

have a television cable system.

The channels carried by the cable are a matter for the local authorities and vary from place to place. In addition to Dutch, German and Belgian TV channels, there are usually several commercial (satellite broadcasting) TV Stations on each local system. Some channels are scrambled and cannot be viewed without a special decoder. Dutch TV magazines give programme details of all channels receivable in the area.

At Hendrik Camp satellite receivers have been set up at several locations e.g. at Club 13 and numerous conference rooms in Building H-106.

It is important to note that Continental, UK and US televisions operate on different systems and receivers may need to be adapted. American and European video film formats are also different.



The laws of the Netherlands



In principle, all JFC HQ Brunssum personnel stationed in the Netherlands are subject to Dutch law. Certain categories of personnel may, however, in specific circumstances be subject to the law of their own state in accordance with the provisions of the NATO Status of Forces Agreement, respectively the Protocol on the Status of International Military Headquarters set up pursuant to the North Atlantic Treaty (Paris Protocol).

The Royal Marechaussee Representative (RMR)

A unit of the Royal Marechaussee is located just inside the camp building 100, telephone 045 - 4058480 or JFC HQ Brunssum ext. 2650. This unit consists of the Royal Marechaussee Representative (RMR) to JFC HQ Brunssum together with a small staff. The RMR is a full colonel of the Royal Marechaussee, with overall responsibility for the duties performed by the Marechaussee with respect to JFC HQ Brunssum and the USAG at Schinnen. He is tasked with the co-ordination and execution of external security measures. He is also the liaison officer for these Headquarters, National Delegations and all organisations having a direct or indirect relation with JFC HQ Brunssum and USAG on behalf of the Netherlands Justice and Police Authorities for police technical, criminal and external security matters. The RMR is granted special authority to effect registration of privately owned firearms. He also mediates in matters concerning the Netherlands' Alien Act, especially for the application of Permits of Residence for non-Dutch civilian personnel and all family members.

Police Service

In principle, all JFC HQ Brunssum personnel stationed in the Netherlands are subject to Dutch law. Certain categories of personnel may, however, in specific circumstances be subject to the law of their own state in accordance with the provisions of the NATO Status

of Forces Agreement, respectively the Protocol on the Status of International Military Headquarters set up pursuant to the North Atlantic Treaty (Paris Protocol). The Netherlands authorities may, if so requested by the Sending State Military Authorities, waive their primary right of jurisdiction where such a waiver is considered to be of particular importance to the Sending State.

Criminal investigation in the Netherlands is, in principle, conducted by the Dutch Police, but the police authority for JFC HQ Brunssum is the Royal Marechaussee. This is a Dutch military police force whose major task is policing the Netherlands Armed Forces, Foreign Armed Forces and International Headquarters, including personnel and their family members. Police service in respect of these headquarters in the South Limburg area is dedicated to the Brigade Royal Marechaussee Limburg-Zuid telephone 045-4007800 (24 hours a day). A police-officer of the Royal Marechaussee Brigade Limburg-Zuid is stationed in the office of the Royal Marechaussee Representative in building 100 at JFC HQ to assist you in police matters during office hours. It is also possible to ask for the assistance of the local police. For immediate or life threatening circumstances call 112 or other wise call 0900-8844. But most of the cases are passed to the Royal Marechaussee.

Privately Owned Firearms

Netherlands law prohibits the possession of firearms and ammunition (parts of firearms/ ammunition included) and all the related activities such as transport, import, export, etc.

A firearm is any instrument capable of firing a projectile by explosion. Firearms imitations are also subject to Netherlands Law and are prohibited. Written prior authorisation from the Netherlands authorities is mandatory in respect of possession, purchase and importation of a firearm for

private owner- ship. This ruling does not apply if the firearm(s) is (are) imported with household goods at the time of arrival in this Country. If any privately owned firearm has already been imported into the Netherlands without written authorisation, it should be reported to the RMR's Firearms Registration Department without delay in order to obtain authorisation.

Taxes

Non-Dutch JFC HQ Brunssum personnel are exempted from:

- Dutch taxation in respect of their salaries and emoluments;
- Dog Tax (Hondenbelasting);
- Immovable Property Tax (onroerend goed Belasting).

This property tax is divided into two parts: The "user part," to be paid by the tenant, and the "owner part," to be paid by the landlord. Exemption is granted for the "user part" only. Should you receive a bill for any of the taxes for which exemption has been granted, the girocard should be returned to the Tax Collector (Ontvanger der Directe Belastingen), whose address is Kloosterweg 22 in Heerlen, with a note saying: "As a non-Dutch member of the JFC HQ Brunssum Staff, I am exempt from payment of this tax."

Note:

Income as a result of a profitable enterprise or out of privately owned immovable property in the Netherlands, is subject to Netherlands Income or Capital Tax (Inkomsten - or Vermogensbelasting).

Tax Free Scheme

The "Customs Regulation JFC HQ Brunssum" allow eligible personnel to purchase goods from licensed local merchants free of Value Added Tax, VAT ('BTW' in Dutch).

Transfer of Goods

The transfer, by way of either sale, gift or otherwise of any goods obtained tax-free is prohibited. Abuse of tax concessions is a punishable offence. However, in special cases such transfer may be authorised by the Netherlands Customs Authorities by request on conditions imposed by those authorities.

Levies

Levies, which are charges for services rendered, have to be paid. The main levies are:

- Water purification levy (Waterzuiveringsheffing);
- Sewage charge (Rioolrecht);
- Garbage Collection charge (Reinigingsrecht).

Environmental, Health & Safety Branch

An Environmental, Health & Safety branch deals entirely with environmental control and health & safety matters at JFC HQ Brunssum and its installations in The Netherlands. Host Nation environmental and H&S (ARBO) legislation is applicable to JFC HQ Brunssum.

For more information call the Facility Management Branch, HES Section, ext. 3018 or 3470

Legal Advisors' Office

The above is only a partial review of legal matters. There are many other areas where personnel might wish to seek legal advice and assistance with personal matters. To avoid misunderstandings, it must be noted that the JFC HQ Brunssum Legal Advisors will normally not deal with personal private legal matters. Therefore it is recommended to obtain (Dutch) legal aid insurance coverage while staying in the Netherlands. In a specific case one may also wish to consult a lawyer. JFC HQ Brunssum maintains good relations with a local law firm (in Brunssum) that is familiar with typical JFC HQ Brunssum personal private legal matters. The Office of the Legal Advisor will advise on how to proceed.

Identification Requirement

All Dutch residents from 14 years old should be able to produce an identification document in public places upon request by authorities. Valid ID papers for Dutch nationals can be a passport, driver's license or European ID card. Residents of the European Union will have to carry a passport or a EU/EER residence permit; other nationalities will have to carry their Dutch Permit of Residence (alien ID card).

Life in the Headquarters



Personnel

All HQ JFC Brunssum military personnel should report to the Manning Section (MMS), Human Resources Branch (HRB), Building H106H, room 2.39 for in- and out-processing. For inquiries call MMS at Ext. 4005 or 3714. All civilian personnel should be processed through the Civilian Human Resources Section (CHRS), Human Resources Branch (HRB), building 106, room H 2.02 for in- and out-processing. For inquiries call CHRS at ext. 2918 or ext. 2285. For all categories of personnel JFC HQ B Form 403A should be used.

Working Hours

Normal working hours at JFC HQ Brunssum are: Monday to Thursday: 0815 to 1715 hrs.
Lunch/physical training - one hour to be taken between 1200 - 1400 hrs.

Friday: 0815 to 1500 hrs.

Lunch/Physical Training - one hour to be taken between 1200 - 1400 hrs.

Dress

During duty hours and, in accordance with national regulations, all military personnel will wear uniforms. Most NATO nations have summer and winter uniforms. You should obtain guidance from your national authorities before you arrive.

Military Courtesies and Customs

Military personnel at JFC HQ Brunssum are required to maintain a high standard of military courtesy. All military personnel in uniform will render the appropriate courtesies. Outdoors, salutes will be given by other ranks to all officers and by junior officers to senior officers in accordance with

National guidelines.

Compliments (salutes and/or greetings) are paid in the appropriate national manner when indoors. Each National Delegation is responsible for briefing all ranks on the observance of national customs and international courtesies. JFC HQ Brunssum personnel are expected to show courtesy and friendliness to Netherlands citizens, since this will reflect favourably on the activities of JFC HQ Brunssum and NATO.

Leave

Privilege leave is governed by national regulations. The number of days leave granted annually to JFC HQ Brunssum military personnel is governed by their respective national regulations. Leave entitlement for civilians is laid down in their regulations. All personnel are encouraged to take their authorized annual leave entitlement.

Civilians

There are more than 150 civilians working at Brunssum Hendrik Camp. About 90 of them are NATO Civilians holding a wide range of positions covering secretarial, budget, technical services and many others. From the founding of HQ AFCENT in France in 1953 until today, they have made an important contribution to maintaining continuity and providing corporate knowledge. Whilst military personnel may stay two, three or four years, most NATO Civilians are employed on an indefinite contract, many having worked for NATO for 20 years or more.

NATO Civilians are drawn from all NATO countries. Not only are they able to provide expert advice and valuable background knowledge on NATO matters, but also, in many cases, they have set up home here and know the Limburg area very well. Thus they can assist in local matters and help to make your stay in the Netherlands more enjoyable.

NATO Civilians, hired under permanent contracts according to the NATO Civilian Personnel Regulations are represented by and members of the Civilian Staff Association, which is designed to support their professional and social interests,

and to foster good relations among members. The other category of civilians is the 100 Local Wage Rate employees (LWRs), most of whom are Dutch citizens. They fall under the conditions and regulations laid down by JFC HQ Brunssum in accordance with the Netherlands Civil Laws. Most AF LWR (80) employees are skilled craftsmen and make an important contribution to the maintenance of this Headquarters.

Another group of LWR personnel - NAF LWRs (50) - serves the Headquarters in the community services, such as recreational activities and the various clubs. LWRs are represented by the LWR Workscouncil.

JFC HQ Brunssum Directive 40-1

You are advised to read JFC HQ Brunssum Directive 40-1 (Manpower and Personnel Management and Administration) for more details about working hours, dress and leave regulations.

Contacts with the Media

If representatives of the media approach you, please do not try to deal with them yourself, but refer them to the Public Affairs Office at 045 526 2409 or 06 5108 3227.



JFC HQ Brunssum Amenities

General

An international community such as JFC HQ Brunssum will have a wide range of tastes in recreational, sporting and social activities. Any suggestions for additional activities can be made to JFC HQ Brunssum Community Activities Section (ext. 2626).

National and International

The provision of some amenities such as postal, medical and dental facilities is a national responsibility. Other facilities, such as the fitness centre, theatre, library, arts and crafts centre, auto repair shop, swimming pool, sports complex and conference centre are provided under international arrangements and are available to all nationalities within the Headquarters. These are principally arranged by the JFC HQ Brunssum Community Activities Section.

Facilities

A wide range of sporting and recreational facilities are provided. In addition, concessionaires offer tax free shopping, insurance, and hairdressing services within the Headquarters.

Vehicle and Homeowners Insurance

JFC personnel have at their disposal a full service insurer right here on the compound. This service provider is fully aware of the service members' insurance needs here in the Netherlands, and their policies are written in English. The concessionaire can be reached Monday thru Friday from 0830 to 1700.

Tax Free Retail Store

Whether you shop for price, quality, convenience or a specific item, we hope that most of your needs can be met at the HQ's tax free retail shop. The main shopping centre is located within the Hendrik Camp in Building 604, which is near the swimming pool. The shop offers a wide range of tobacco,

spirits, wine, beer, soft drinks, perfumes, cosmetics, toys, sporting equipment, convenience food, gifts, souvenirs, clothing, leather goods, watches, electronic equipment, stationary, international newspapers, coffee and tea. The rationed goods section offers a comprehensive range of tobacco and liquor, which may be purchased by presenting a ration card issued by the National Support Units or a temporary ration card issued by the pass and permits office and a valid JFC HQ Brunssum ID card. A valid JFC HQ Brunssum ID card is required for access to the main shopping centre. Dutch civilian staff members are not permitted to use the shopping centre, due to Dutch tax regulations. Prices are extremely competitive. Watch for flyers, which are published on the Internet and distributed in the 'Northern Star,' throughout JFC HQ Brunssum. For more information, see the shop manager in Building H-604 or call Ext. 4019.

Opening Hours are Monday to Friday: 1000 to 1800 hrs. and Saturdays: 1000 to 1500 hrs.

Tax Free Shopping "Downtown"

As well as shopping tax-free on base, you can also go "downtown". This tax scheme allows all JFC HQ Brunssum staff members, except for Dutch nationals, to buy an extensive range of goods from licensed local traders free of value-added tax (BTW).

The scheme covers a wide range of goods, the only government imposed exclusions being:

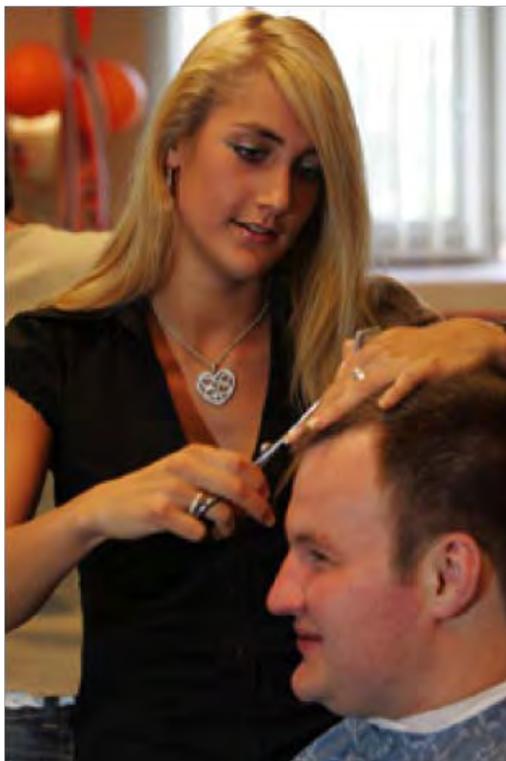
- Food, drink and tobacco goods. All of these can be bought tax-free at the JFC tax free retail shop on Brunssum.
- Any single item less than 50 Euro, including VAT. This is a limit imposed by the Netherlands government.
- Items designed to be permanently attached to immovable property i.e fixtures and fittings.
- Car servicing (car parts are tax-free, if item ex-

ceeds 50 Euro). To participate in the scheme, local traders have to possess a license. The JFC HQ Brunssum Support Group publishes a booklet bi-annually, which lists all licensed traders under at least 28 different headings. The booklet explains how the scheme works in more detail. Copies can be obtained from the Pass and Permits Office in Building H-102. The office is open Monday through Friday for tax-free processing. For more information, call JFC HQ Brunssum Ext. 2319.

Full Service Beauty Salon

A beauty salon for men and women is located on Hendrik Camp and it is operated by a concessionaire. Our hair styling salon can provide you with anything from the basic regulation haircut to a bit of extra glamour for that special event. The salon can be contacted on Ext. 2957.

Opening hours are Monday through Friday from 0830 to 1700 hrs.



Recreation Clubs

As well as the many community activities and recreational facilities provided by the JFC HQ Brunssum Facilities Management Branch, there are also numerous clubs and societies available. If you need more details call the Community Activities Section at JFC HQ Brunssum Ext. 2626.

JFC Gymnasium

The JFC Gymnasium is located at Building H-405. It provides a large variety of fitness programmes and equipment to meet the fitness goals for you and your family. We offer men's and women's changing rooms equipped with showers, daily use lockers, and a sauna. The fitness centre has an assortment of courts and multi-purpose rooms for your use. These courts and rooms include two squash and handball courts, basketball court, self directed fitness room, spinning room, multi-purpose/aerobics room, cardiovascular room, and weight training room.

The cardiovascular room contains cycles, stair stepers, cross-trainers, treadmills, and rowing machines. The weight training room contains a full line of bodybuilding equipment created by Life Fitness and Hammer Strength. It is designed for both light and heavy workout plans enabling you to target specific muscles. If you want a fitness workout plan, our Physical Training Instructor can assist you with a physical fitness programme. The fitness centre also offers solarium (tanning bed) services. More information is available from the JFC Fitness Centre by calling ext. 3170 or 3171.

Tennis Courts

We have four tennis courts, adjacent to the swimming pool. You don't need to join a club to use these courts, and there is no charge for their use.

Sports Complex

The JFC HQ Brunssum Sports Complex (often referred to as "the Slag Heap"), east of Hendrik Camp, has 8 floodlight lit fields for soccer, 5-a-side, field hockey and rugby. There is a 400-metres track, two shower rooms and changing facilities near the main pavilion.

There's a long jump pit, two baseball fields and a horseshoe pitch. A major attraction at the Sports Complex is the covered barbecue area, which has large grills and bench tables. There is plenty of space for groups, clubs or individual families to picnic and socialise in the fresh air. Lighting, electrical outlets and tap water are also available. A playground is available for children, with lots of running space. There is also a large bouncy castle available for rent. During the summer, the Sports Complex is the scene of various JFC HQ Brunssum special events like Summer Fest, Hockey Festival, Football Tournament, and other shows and sports meetings. Call JFC HQ Brunssum Ext. 2055 for more information.

JFC HQ Brunssum Clubs and Activities

As well as the many community activities and recreational facilities provided by the JFC Facility Management Branch, there are numerous JFC member run clubs and societies available. JFC HQ Brunssum members, clubs and activities indicated below are available for participation:

- International Boy Scout Troop
- SCUBA Diving Club
- Girl Scouts
- Golf Society
- Scale Modelling
- International Marching Team
- International Spouses Club
- Knights Football Club
- Knights Hockey Club
- Knights Rugby Club
- Sailing Club
- Shooting Club
- Orcas Swim Team
- Triathlon Club
- Tri Border Walking Club

Further details may be obtained from the Community Activities Section on JFC HQ Brunssum Ext. 2626.

Swimming Pool

The indoor heated swimming pool (25 x 12 1/2 metres) is situated in Building 605, in the vicinity of JFC HQ Brunssum, tax free retail shop. It may

be used by all JFC HQ Brunssum personnel and their family members at nominal costs. A sauna and sun bed is also available. Depth ranges from 1 to 3.80 metres, but even the tiniest toddlers can wet their toes in a 6 x 6 meter baby pool with a depth of 20-40 centimetres. Lunch-time joggers and sunbathers can use the changing facilities by paying the regular pool entry fee. Men and women's dressing rooms each have showers, lockers and hairdryers. Military members and NATO Civilians swim for free during designated times. Call JFC HQ Brunssum Ext. 3172 for more information.



Library

The JFC HQ Brunssum Library provides books, audio books, language videos, DVDs, maps and current issues of international magazines and newspapers. Some of these materials are in different languages. Interlibrary loans are available. There is a children's area with books in English, Dutch, French and German. The Joint Force Command HQ Brunssum Library is currently located at Hendrik Camp in the Building H-604. Services are free for all JFC HQ Brunssum, USAG Schinnen,

NATO Geilenkirchen, personnel and their family members.

Internet services are also available and the library subscribes to several on-line databases for reference and research. The databases are available through the JFC HQ Brunssum Library's homepage: www.library.eur.army.mil The library also offers a free wireless "hot-spot" for your use.

Car Craft Centre

The five-bay Auto Hobby Shop offers a wide range of equipment for do-it-yourself automobile enthusiasts; we also offer a drop-off service. It is situated in Building 102, JFC HQ Brunssum Ext. 3173. The shop can assist you with your minor automotive needs. The shop has a large variety of general and specialised automotive tools. Computer analysers are available to perform diagnostic tests. A welding bay is also available.

The Hobby Shop is basically a do-it-yourself workshop. However, a master mechanic can perform oil change, brakes, wheel balancing, gas welding, steam cleaning and headlight alignment. Attendants can provide you with a wealth of international technical automotive advice on almost any job. Assigned personnel, with the exception of Dutch nationals, due to local laws, can receive their annual vehicle inspection (APK) right here on the base.

Arts and Crafts Centre

The JFC HQ Brunssum Arts and Crafts Centre in Building H-607 (Ext. 2454) offers ceramics, woodworking, and custom framing. The ceramic shop offers an introductory class, which is a mandatory requirement prior to using the ceramic facilities. The class will familiarise you with the facility and the proper techniques of the art of ceramics. The Frame Shop offers a "we-frame-it" service, as well as classes to learn to "do-it-yourself". Painting and many other forms of fine arts can also be pursued in this centre.

Language classes

Language Classes are offered in English, French, Dutch, German and Spanish for personnel and

their families. For more information, contact the Facility Management Branch Community Activity Section at Ext. 2626.

Alliance Theatre

JFC Alliance Theatre in Bldg 405, seats 365 people, shows movies every Friday and Saturday at a fraction of off-base prices. Most local towns have modern cinemas, many of which screen films in English. Additionally, nearly every large town has its own municipal theatre in which regular cultural productions take place. You'll find the program listed in various national and international bulletins and publications. The theatre can be reserved for military briefings, community meetings, conferences or other gatherings requiring a large auditorium by calling the Base Operations Centre at ext. 7777.

JFC Conference Centre

The JFC HQ Brunssum Conference Centre, Building 701, is located one km to the east of Hendrik Camp. The conference centre has reception rooms for private and official functions and is open to all members of the JFC HQ Brunssum community including the National Support Units.



JFC Allied Officers' Association

Membership is open to all Officers assigned to the Headquarters.

Other Ranks Association

This active association is open to Non-Commissioned Officers (OR4 and above).

Civilian Staff Association

Membership is open to all civilians assigned to the Headquarters.

Miners' Rest (Building 106)

The HQ building cafeteria is open Monday through Friday from 0730 to 1500. Coffee, tea, soft drinks, sandwiches and snacks are available.

Alliance Rest

The Alliance Rest is situated in Building 201 at Hendrik Camp. It provides an international cuisine on its daily lunch menu as well as coffee and desserts. This facility is open to all military, civilian staff personnel and their family members.

For information, call JFC HQ Brunssum Ext. 3723.

Opening Hours: Lunch 1200-1400

Closed on weekends.

Club 13

All JFC HQ Brunssum ID cardholders may use Club 13 for military functions, personal parties, hail and farewells, etc. It is located on the top floor of Building 201 at Hendrik Camp. It offers a bar, and games room with pool and dart facilities. The club has an impressive disco set-up, stage **and dance floor**. Call JFC HQ Brunssum Ext. 2626 for more information.

International Youth Services (IYS)

The International Youth Services promotes activities for the youth of JFC HQ Brunssum (11 - 19 years), and is located in Building H-603, at Hendrik Camp. Activities are provided in four major **areas**:

- Social and recreational activities
- Fitness and sports activities
- Multi-purpose centre
- Teen programmes

For more information call
JFC HQ Brunssum Ext. 3033.

Youth Sports Programme

The International Youth Service Sports Programme appeals to all JFC HQ Brunssum children and teenagers (5 - 19 years). The sports include basketball, American flag football, soccer, swimming lessons, bowling, ski lessons, ballet, gymnastics, etc. Additionally, parents may find that volunteering to help with IYS sports activities is a good way to meet people. Call JFC HQ Brunssum Ext. 3033 for further information regarding activities.

Religious Services

The JFC HQ Brunssum International Chapel Centre is in Building H-405. It has three chapels and endeavours to cater for all Christian denominations. Regular Sunday services and sponsor-associated groups are available. Further details of all services may be obtained from the Chapel Centre or announcements in the Northern Star (published by the Public Affairs Office) and The JFC HQ Brunssum Weekly Bulletin.

British Office:

JFC HQ Brunssum Ext. 2959/2804

German Office:

Protestant: JFC HQ Brunssum Ext 2422/2912
Roman Catholic: JFC HQ Brunssum Ext. 3101/2909

Netherlands Office:

JFC HQ Brunssum Ext. 3125

United States Office:

JFC HQ Brunssum Ext. 2940.

Medical Services in the Netherlands



Health Insurance

A long-term assignment abroad can have a big influence on your Health Insurance in the home country. Reimbursement for medical treatment will probably change or the contract between the contractual partners might even come to an end, if special arrangements were not made before the start of the assignment. Therefore every soldier / employee of JFC Brunssum should talk to his Health Insurance Provider to clarify the conditions of the contract regarding the coverage of medical costs, for themselves and family members.

It is also recommended to talk to the national Health Care Authorities of their home country regarding this before moving into the Netherlands.

The costs for “inpatient treatment” should be discussed and fully understood. For all European Nations some guidelines for Social Security (medical matters) do exist, which are in effect for the Troop Contributing Nations (TCN). All personnel should contact their National Medical Centre, if available, to ensure that they are registered appropriately.

Once again, soldiers and employees of JFC Brunssum, coming from European Union countries, should seek to gain all the information and regula-

tions about reimbursement for medical costs from their government.

Dependents of soldiers and employees of the JFC BS, coming from EU Countries, have to apply for an E-106 - standard form from their national Health Insurance Provider. This standard form must include all eligible insurance policyholders and has to be brought to the nearest local Netherlands Health Insurance Provider (CZ/Centraal Ziekenfonds: Bongerd 13, 6411 JL Heerlen or Wilhelmijnstraat 39, 6131 KM Sittard, in general: Tel. 046-4595656 / accounting clerk: 046-4595038).

The Netherlands Health Insurance will register the person and give a Health Insurance Card to each insurance policyholder. With the above-mentioned Health Insurance Card all costs of Primary Health Care will be covered.

Excluded from the services are Dental Care and Physical Therapy.

Dependants of DEU soldiers that are not insured in an obligatory health insurance will have to pay cash and are refunded by their government afterwards.

Dependents 18 or older, attending school, apprenticeship, or unemployed have to join the Netherlands Health Insurance on their own costs. The E-106 standard form of the home Nation will not cover them. In case of any employment in the Netherlands a mandatory membership in the Netherlands Health Insurance is a legal requirement.

Furthermore European Health Insurance Providers offer a European Health Insurance Card (EHIC) that is provided for travelling through European Countries. It covers though emergency care only. Each TCN has probably made arrangements with several European countries and such cases should be discussed with the Health Care Provider of the home country as well, before starting a “private journey”.

Even if arrangements were made between the sen-

ding Nation and the Nation people are travelling in, in some cases they will be charged in cash. This fact should be discussed with the national Health Care Authorities of the home country, as well.

There is also a big difference between the Nations in the total costs covered. Additional temporary insurance might be recommended depending on what is covered and what responsibility falls on the individual service member.

British Medical Services at JFC HQ Brunssum

Medical:

British Medical Centre
POC: Flight Sergeant Pierre
Tel: 045/526-3246

Dental:

British Dental Centre
POC: Corporal O'Brien
Tel: 045/526-2293

Emergency and after hours care is to be provided at local hospitals.

Dutch Medical Services at JFC HQ Brunssum

Medical:

0800 - 1700 Health Centre, Brunssum
Tel: 045/526-2996
1700 - 0800 Night Care, Heerlen
Tel: 045/577-8844

Dental:

Dr. De Vries
Address: Akerstraat 91,
6417 BK Heerlen
Tel: 045/571-4552
German Medical Services at JFC HQ Brunssum
Address: Brunssum,
Akerstraat 57
Physician Orderly Room: Tel. 045 / 526-
2330/2363
Dentist Orderly Room:
Tel. 045 / 526-3147

The German physician is responsible for the German military personnel only. The German Dentist has permission to treat soldiers and their dependents, if the capacity allows him to do so. Soldiers are always privileged patients! The service of the German Dentist is not free of charge for other nations or any dependants.

Dutch Medical Services/artsen, huisartsen:

In the Netherlands your general practitioner will guide you through the Health Care System. He will decide whether you have to be sent to a hospital or to a medical specialist. In cases, which are not life threatening, it is mandatory that patients get in contact with a general practitioner first. You will find all necessary information regarding this issue in the Internet: www.goudengids.nl - searching for: artsen-huisartsen - and further infor-





mation will be found with the link: <http://www.minvws.nl/dossiers/eerstelijnszorg/huisartsen/>. You are strongly advised to get in contact with a general practitioner in the vicinity of your home in the Netherlands soon after your arrival.

Dentist:

It is recommended to talk to your national Medical Health Care Provider about the coverage of the costs before getting dental treatment. Medical “On Call Duty” in the Netherlands:

For Emergencies:

in the Netherlands call: 112
 With this number you can call for an ambulance in case of an accident or life threatening diseases such as i.e. stroke, heart attack, fits etc.

Emergency Service Call Center NL:

At weekends, on Dutch holidays and after work from 17.00 till 08.00 hours the medical emergency service should be used for sickness and minor diseases when the local general practitioner can not be reached.

In the region of Limburg there are three points of contact in charge, depending on where you live: Heerlen, Sittard and Maastricht. They are located directly in the hospital or in a building right next to the hospital. At these places you will always find

a general practitioner, who will decide what follow up strategy might be useful in your case.

Southeast Limburg Night Care Heerlen:

Address: Henri Dunantstraat 5, 6419 PC Heerlen (at the hospital Atrium Medisch Centrum Heerlen) <http://www.heerlen.nl/smartsite.dws?pid=18679>
 Tel. 045-5778844

Southwest Limburg - Huisartsenpost Maastricht:

Address: P. Debyelaan 25, 6229 HX Maastricht (at the hospital Academisch Medisch Centrum Maastricht)
 Tel. 043-3877777

Sittard - Huisartsendienst Westelijke Mijnstreek:

Address: Elisabeth van Barstraat (close to the Maasland Ziekenhuis) Sittard, Walramstraat 23, 6131 BK Sittard
 Tel. 046-4009925

Hospitals in Germany / close to JFC HQ Brunssum:

In case you have or want to use German medical facilities, the following options are open to you:

Geilenkirchen:

Address: St. Elisabeth-Krankenhaus,
Martin-Heyden-Str. 32, 52511 Geilenkirchen
Areas of expertise: internal specialist, surgery,
emergency surgery and orthopaedics, ear-nose and
throat, anaesthesia and intensive care
Tel. 0049-2451-622-0

Heinsberg:

Address: Städtisches Krankenhaus Heinsberg,
Auf dem Brand 1, 52525 Heinsberg
Areas of expertise: internal specialist, surgery,
emergency surgery, gynaecology and midwifery,
anaesthesia and intensive care. Ear-nose and throat
and ophthalmology /eye surgery only on call.
Tel. 0049-2452-188-0

Aachen:

Address: Uniklinikum der RWTH, Pauwelstr. 30,
52074 Aachen
University hospital with all areas of expertise Tel.
0049 / 241 / 80-0 der 0049-241-80-84444

Schedule of intake for hospitals in Aachen:

During the week 8:00 - 16:00 hrs:

All hospitals mentioned below!

During the week

(after hours) 16:00 - 8:00

Monday: Luisenhospital,
Boxgraben 99,
Tel.: +49 241 4140

Tuesday: Universitätsklinikum,
Pauwelstraße 30,
Tel.: +49 241 800

Wednesday: St. Franziskus Krankenhaus,
Morillenheng 27,
Tel.: +49 241 75010

Thursday: Marienhospital,
Zeise 4,
Tel.: +49 241 60060

Friday: Universitätsklinikum,
Pauwelstraße30,
Tel.: +49 241 800

**Weekends and Dutch holidays
(24 hours a day):**

First week of the month: Luisenhospital
second week of the month: St.Franziskus-Kran-
kenhaus

third week of the month: UniversitätsklinikumAa-
chen

fourth week of the month: Marienhospital
fifth week of the month: Universitätsklinikum
Aachen

Pharmacy / apotheken in the Netherlands

Information about the Pharmacy's will be provided
in the Gouden Gids (www.goudengids.nl) apothe-
ken. Just name the region you live in and there will
be a map shown in the Internet that will direct you
to the pharmacy, which is "on call". They will give
further information when you call them during
working hours:

Telephone: +31455741004.

Address: Henri Dunantstraat 5, Heerlen 6419 PC
Further information will be available on the Inter-
net: www.dassenburchtapotheek.nl

Midwives / vroedvrouwen in the Netherlands

The leading record of midwives in this region is
"Safety and Security". Therefore midwives, nurses
and physicians will provide every necessary support
to you and your families. Midwives in the Nether-
lands are well known for their good service. They
work closely with general practitioners, gynaecolo-
gists and hospitals.

**Physical Therapy / Fysiotherapeuten in the
Netherlands**

Information about Physical Therapists will be
provided in the Gouden Gids (www.goudengids.nl)
Fysiotherapeuten. Just name the region you live in
and there will be a map shown in the Internet that
will direct you to the location.

International Schools

General

Children of JFC HQ Brunssum members attend mainly three international schools in the area, one in Brunssum and two in Maastricht, about 30 km far from the headquarters.

Brunssum:

AFNORTH International School

Address:

Ferdinand Bolstraat 1

6445 EE Brunssum

www.afnorth-is.com

Tel.: +31 (0)45 527 8220

Private school for children age 4 - 19.

Four nations sponsor the school: the United States of America, Canada, the United Kingdom, and the Federal Republic of Germany. The curriculum follows the requirements of these countries. Responsibility for international administration is vested in a Director appointed by the Board of Governors. Each of the national sections has its own Principal or Head Teacher who is responsible for his/her section to both the Director and to his/her national education authority. The Director and the principals are together responsible for fostering the international ethos of the school and for respecting the educational requirements of each nation. This responsibility includes the mandate, as agreed by all four nations, to attempt insofar as possible to standardise instruction, develop common courses, promote language learning, and facilitate intercultural exchanges.

Students from other than the four sponsoring nations may be admitted on a tuition-paying basis. The AIS staffs are sensitive to both the special needs of our transient student population and the advantages inherent in this unique school setting.

Maastricht:

United World College Maastricht

Address:

Nijverheidsweg 25
6277 AL Maastricht,

Postal Address:

PO Box 1187

6201 BD Maastricht

www.uwcmaastricht.com

Tel.: +31 (0)43 367 4666

Fax: +31 (0) 433670809

United World College Maastricht (UWC Maastricht) opened in September 2009 as the thirteenth member of the United World Colleges family. Its foundation is the result of the enthusiasm and commitment of UWC National Committees in the Netherlands, Belgium, Luxembourg and Germany. Many of these Committee members are former UWC students from various countries. Together with many other supporters they are responsible for this exciting new project in the heart of Europe. UWC Maastricht comprises the International Department of Joppenhof Primary School and the International School of Maastricht (ISM), which provide for the international community in the city of Maastricht and cater for more than 40 nationalities. In the coming years, this will lead to a senior IB Diploma class of 100 students. Some 200 students selected from around the world by UWC National Committees will join this class. The number will increase year by year so that in 2014 the college will have 950 students between the ages of 2 and 18. National Committee entrants will be provided with scholarships that match their needs.

Admissions United World College Maastricht:

Primary Section:

Mrs Cooper: n.cooper@joppenhof-id.nl

Secondary Section:

Mrs Zeguers e.zeguers@ism.portamosana.nl

Using the Telephone

Making calls to The Netherlands

From within Europe, except France	00-31	town number-local number
From France	19-31	town number-local number
From Canada and USA	011-31	town number-local number

(The first '0' in the town number e.g. 045 is omitted when dialing from outside the Netherlands.)

The town number for Brunssum is 45. Maastricht is 43.

Calling JFC HQ Brunssum

From	To	Dial
045 areas in Limburg Province	JFC HQ Brunssum Subscriber	526 and desired extension number
Any other areas in the Netherlands	JFC HQ Brunssum Subscriber	045-526 and desired extension number
045 areas in Limburg Province	Tapijn Subscriber	526 and desired extension number
Any other area in the Netherlands	Tapijn Subscriber	045 526 and desired extension number

If subscriber is not known, dial 526-2222 (from 045 areas) or 045-526-2222 (from other areas in the Netherlands) and ask the operator for Booking and Information.

Barrack Accomodations

Belgium:	3009
Germany:	3565
The Netherlands:	2856
UK:	2585/2596
US Army:	2169
US Air Force:	2262

National Support Belgium

Medical Centre:	2152
Secretariat:	3337/2313

National Support Canada (CFSE)

Orderly Room:	2332
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National Support Czech Republic

Commander:	2666
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National Support Denmark

Commanding Office:	2557
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National Support Estonia

Office:	3472
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National Support Germany

Medical Centre (all hours):	2346
Orderly Room:	3159/2194

National Liaison Officer Hungary

Office:	2881
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National Liaison Office Italy

Office:	3348
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National Support the Netherlands

Secretariat:	2856
Medical Centre (Duty Hours):	2996
Lounge:	3205

Medical Centre

(Duty hours):	2996
Secretariat:	3068

National Support Norway

Commander:	3255
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National Support Poland

Deputy Commander:	2587
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National Support Slovakia

Admin:	4021
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National Support Element Spain

Office:	2306/2922
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National Support Turkey

Delegation NCO:	2289/4152
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National Support United States

Medical Centre:	2934
US Army Element:	2169
Air Force Detachment:	2351/2262
Navy Element:	3671

National Support United Kingdom

Chief Clerk:	2197
Medical Centre:	2497
Arrivals & Travel Clerk:	3192

French Military Mission

Ex. Officer:	2338
Admin Office:	2174

Special Services

ABN/AMRO Bank:	0900-0024
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JFC HQ Brunssum

International Inn:	3188
Int. Police (Brunssum):	2616/3200
School Bus	
Coordinator:	045-5278228
School Director:	045-5278220

Public Affairs Office:	2409/2167
Housing and Billeting:	2017/2135
Legal Advisor:	2463/2267
Religious Services:	2940
Vehicle Registration:	2580
Emergencies on camp:	2000
Telephone/mobile	
/pincode Helpdesk:	3000
Computer helpdesk:	3000
Switchboard operator:	9
Royal Marechaussee	
Representative (RMR):	2544/2650
Koninklijke	
Marechaussee Heerlen:	045-5258000
Local Police (non emergency number):	0900-8844

National emergency number
112, when every second counts
 JFC HQ emergency number
 for Police/Fire/Medical **2000**