

CLAIMS SERVICES

Mission: Process claims against the U.S. Government filed by Military Servicemembers, DA and DOD Civilians, Family Members, and eligible retirees.

Claims May Be Filed At: The Netherlands Law Center, Claims Office, USAG Schinnen, Building 37, Room 108. You can contact our office at DSN: 360-7683 or Commercial at +31 (0)46-443-7683. We are open Monday through Friday: 0900-1200 and 1330-1600. Of significance and things to remember:

- DD Form 1840/R (Pink Form), DD Form 1850/1851 or “*Notification of Loss/Damage AT Delivery*”/”*Notification of Loss/Damage AFTER Delivery*” must be given to the Transportation Service Provider (TSP) or the Claims Office within 75 calendar days from the date of delivery.
- Full Replacement Value (FRV) protection is an important new benefit for military Servicemembers, DA and DOD Civilian employees, and their families. Every FRV claim must be filed within nine months of delivery!
- Privately Owned Vehicle (POV) shipping claims: Damages to your POV must be reported **IMMEDIATELY** on the Vehicle Inspection and Shipping Form at the Vehicle Processing Center (VPC) on USAG Schinnen. Once you drive away, it is too late!

Other Services’ Claims websites:

U.S. Air Force: <https://claims.jag.af.mil/>

U.S. Navy: http://www.jag.navy.mil/organization/code_15.htm

U.S. Marine Corps:

https://www.manpower.usmc.mil/portal/page/portal/M_RA_HOME/MR_OLD/PERSONNEL/Property/Claims_Information

U.S. Coast Guard: <http://www.fincen.uscg.mil/hhg.htm>

If You Have Questions: Please do not hesitate to contact the Claims Office at the Netherlands Law Center: DSN 360-7683 or **Commercial** +31 (0) 46-443-7683.